

General Service Information for Bidet Seats (06/2016)

Please read all instructions before beginning

Tools: Phillips screwdriver, flat screwdriver.

(Needle nose pliers can be helpful in removing wire connectors.)

1. Disconnect the unit from the power and water sources.
2. Remove the seat from the toilet by either pushing or pulling the quick release button near the power cord and pull the unit forward. Blooming, Galaxy and Alpha models do not have a button, they just pull off with a tug.
3. Set the unit on a clean, flat surface.
4. Remove Phillips head screws holding the top and bottom housings together. There are usually there are 2-3 on the back side.
5. If the unit has a removable deodorizer (Novita is not removable), remove the cartridge and filter from the housing.
6. Tip the unit on its back or turn upside down to locate the two pry locations. Most seats have two spots to insert a small flat bladed screwdriver into. If not, simply pry anywhere between the plastic housings.
7. Separate the upper and lower housings.
8. Lay the upper housing, seat and lid down.
9. It is helpful to take pictures of the unit before beginning to unplug wires. Unplug the seat wires--there are almost always 3 sets of wires, each with a different plug.
10. Unplug the side panel or the remote control sensor wires.
11. All plugs are color coded and most are different sizes. Some models have empty spots on the PC boards. Count the number of wires you unplugged and make sure to plug that many back in. Make sure to plug in the right direction and firmly until you hear a "click". Route the wires near as you can to the original paths and use cable ties if necessary.
12. You can now remove and replace any parts in the lower housing.
13. In the upper housing, you can replace the seat and/or lid damper, seat, lid, or other parts.
14. After service, re-attach the seat and control wires firmly in the proper direction.
15. Put the housings back together being careful not to pinch any wires especially in the back.
16. Reinstall the deodorizer, if necessary.
17. Reinstall the housing screws in the back.
18. Install back on the toilet, making sure to align the housing body with the mounting plate. Give the electronics 15-20 seconds to reinitialize. If the water tank is new or now empty, it must be refilled again. Check your manual for the proper method.

If you have any questions, please contact us or the manufacturer of the seat.

Bidet Seat Parts

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